## **Business Strategy**



As a well-established manufacturing business and experienced supplier of roll-formed products, we have a continuous need to maintain both the existing business and secure future business, in-line with our chosen strategic direction.

## This includes:

- a) Increasing our sales and maximising profit margins.
- b) Maintaining our high-quality standards.
- c) Continually reviewing opportunities to make cost savings.
- d) Increasing our customer base.
- e) Maintaining customer satisfaction and good working relationships.

- f) Improving our lead-times.
- g) Maintaining good lines of communication within the company and with our customers and suppliers.
- h) Maintain a solid supplier base whom can provide a cost-effective quality product.
- i) Demonstrating our knowledge and capabilities to convince both existing and new customers that we are the 'best choice'.

We appreciate that the above can only be achieved through continued commitment and alignment of our strategy with our business objectives and Quality Policy.

**Stuart Mason**Managing Director